Introducing Investor Connect®

The information that matters most to you, within secure and easy reach

Be confident that you know exactly where you stand—every day

Investor Connect® is a simple and secure client portal that enables you to stay up-to-date on the account information that matters most to you.[1] Its modern interface and robust capabilities make it easy to find what you're looking for.

With access through your favorite browser or via the accompanying mobile app, you'll be ready to make well-informed investment decisions and work even more closely with your financial professional. You'll appreciate everything Investor Connect can do for you. Visit www.investor-connect.com and click "Take a Tour" to see for yourself.

View your account information any time you want

Look up account records from anywhere you have internet connectivity.[2]

- Holdings and positions, including cost basis
- Transaction details
- Gain/loss information
- Year-to-date income
- Cash and money market balances

Enjoy the convenience of our mobile app

Our mobile app is designed to provide clients registered for Investor Connect with freedom, flexibility and secure on-the-go access to information and self-service features that may help enhance your client experience. Download the app for free from your preferred vendor by searching for "RBC Connect" and following the instructions. The app allows you to view your accounts, access market data, deposit checks into eligible accounts and call your financial professional at the touch of a button.

Benefit from access to important online documents

You'll find a full archive for most types of documents.

You can opt in to accessing your account documents directly from the website instead of waiting to receive them in the mail. Make this election by going to **profile and settings** to select the "Paperless" drop down. Once your documents are available, you'll receive an email linking you directly to the website. Print and save the documents at your leisure and reduce the risk of fraud and identity theft that may come with mailed documents.

- Monthly and annual statements, disclosures and notices[3]
- Trade and non-trade confirmations
- Tax documents
- Proxies and reorganization notices
- Mutual fund prospectuses

Gain insights from valuable content at your fingertips

Use Investor Center tools to evaluate your options and inform your choices.

Markets

- Get current information about world markets, including market overviews, indices and today's market movers.
- Explore the details about companies and mutual funds that interest you.
- View breaking news and insights from industry experts.

Stock watch

- Create up to 10 distinct lists and decide which symbols you'd like to track.
- In one table, you'll see a snapshot for each symbol with volume, earnings per share, price-to-earnings ratio, 52-week range and more.

Take advantage of self-service capabilities

Account owners can more easily move cash. You can also take advantage of bill pay, internal and external transfers, manage your debit card, check orders and add a new ACH profile.[4] Email confirmations are sent when a fund transfer is requested, as well as when the fund transfer request is either completed, canceled or rejected.

Feel confident about your privacy and security

We are committed to providing you with a secure online experience. Protecting your information and safeguarding you from fraud are among our highest priorities. In addition to our stringent privacy practices, we employ a diverse range of current technologies and security mechanisms to confirm the safety, confidentiality and integrity of your information and transactions. Your business remains just that—your business.

Streamline your wealth management experience

Register quickly and easily

Gather the account numbers of the accounts you'd like to view online. Go to www.investor-connect.com, click "Register now" and follow the prompts. Access to most account types will be available immediately.[5]

Guided tours available

Use the Help Center to learn about website content and how to use certain tools and features. (Guided tours not available on tablet or mobile.)

If you need help

If you have technical or functional questions about this site, call Client Support Services toll-free at: (800) 933-9946 weekdays from 8 a.m. to 10 p.m. ET and Saturday from 10 a.m. to 6 p.m. ET.

If you have any investment questions, please contact your financial professional.

1. Market information and the value of your accounts are delayed approximately 20 minutes.
2. For complete account information, refer to your account statement(s), trade confirmation(s), and open order notice(s).
3. Not all disclosures are available for paperless delivery.
4. Cash management features may vary; talk with your financial professional.
5. Based on the type of account or account ownership. Some account types may require additional validation.

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